

A FILTERING BUBBLE TECHNIQUE FOR A RECOMMENDER SYSTEM USING COT MODEL

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ABSTRACT

With rapid growth of information on the internet, recommender systems become fundamental for helping users alleviate the problem of information overload. Since contextual information can be used as a significant factor in modeling user behavior, various context-aware recommendation methods are proposed. However, the state-of-the-art context modeling methods treat contexts as other dimensions similar to the dimensions of users and items, and cannot capture the special semantic operation of contexts. On the other hand, some works on multi-domain relation prediction can be used for the context-aware recommendation, but they have problems in generating recommendation under a large amount of contextual information. In this work, we propose Contextual Operating Tensor (COT) model, which represents the common semantic effects of contexts as a contextual operating tensor and represents a context as a latent vector. Then, to model the semantic operation of a context combination, we generate contextual operating matrix from the contextual operating tensor and latent vectors of Contexts. Thus latent vectors of users and items can be operated by the contextual operating matrices. Experimental results show that the proposed COT model yields significant improvements over the competitive compared methods on three typical dataset, i.e., Food, Accommodation and Movielens-1 Mdatasets.

Keywords: Recommender systems, context aware recommendations, contextual operation, context representation.

1. INTRODUCTION

With rapid growth of available information on the internet, users are getting in trouble with the problem of information overload. Recommender systems have become important for helping user to select interesting information in many Web applications such as social networks, e-commerce, online reading, and review websites and so on. Nowadays, with enhanced ability of systems in collecting information, a great amount of contextual information in recommender systems has been collected. The contextual information in real-world application includes location, time, weather, companion and so on. These kinds of contexts have significant effect on the user behavior. For instance, a man may like to watch cartoon with his children while may like to watch romantic movies with his wife. He may prefer to read novels during weekend while may tend to read professional books during weekdays.

Due to the fundamental effect of contextual information in recommender systems, many different kinds of context modeling methods have been developed. These methods incorporate transfer matrix to map latent vectors of entities from one domain to another domain. To deal with context-aware recommendation, using transfer matrix, latent vector can be mapped from one context to another context. However, since there are multiple contexts in the real world (e.g., location, time, companion), using a transfer matrix for each specific context combination, these methods have problem in confronting with large amount of contextual information.

To overcome the shortages mentioned above, we propose a novel context modeling method, which uses contextual operating tensor to capture the operation of contexts. For instance, in the phrase “excellent product”, the noun “product” has a latent vector, while the adjective “excellent” has the semantic operating matrix which operate the vector of the noun “product”. Thus, the phrase “excellent product” has a new latent vector which represents a positive attitude to the “product”. In this work, we assume that context combinations have similar properties of adjectives and can operate the latent characteristics of entities. For instance, when a man is with children, the context of this companion operates his latent interests, and then he may like to watch cartoons. Here, for the context combination in a user-item rating behavior, we use contextual operating matrix to represent the semantic operation. The main contributions of this work are listed as follows:

- We model the contextual information as the semantic operation on entities, which presents a novel perspective on modeling of the contextual information.
- We use contextual operating tensor to capture the common semantic effects of contexts, and latent vectors to capture the specific properties of contexts. Then the contextual operating matrix can be generated from them.
- Experiments conducted on three real datasets show that COT are effective and evidently out performs the state-of-the-art context-aware models.

2. RELATED WORKS

2.1. Context-aware Recommender Systems

Contextual information has been proved to be useful for recommender systems and these methods can be categorized into pre-filtering, post-filtering and context modeling. Employing pre-filtering or post-filtering strategies, conventional methods utilize contextual information to drive data selection or adjust the resulting set. These ad-hoc methods may work in practice, but they require the supervision and the fine-tuning in all steps of recommendation.

The context model in approaches, which use the contextual information directly in the model, have become popular. Recent works on context modeling have focused on integrating contextual information with user item rating matrix and building models based on factorization models. Multi-verse recommendation represents the user-item rating matrix with contextual information as a user-item-context rating tensor. And FM is easily applicable to a wide variety of context by specifying only the input data. However, these methods treat contexts as one or several dimensions besides the dimensions of users and items, and cannot capture the special semantic operation of contexts.

Research on multi-domain relation prediction can also be used for the context-aware recommendation. Collective Matrix Factorization (CMF) factorizes the rating matrix in each domain, and the latent vectors of some entities are shared among different domains. CMF can also be applied in social rating networks and attribute-aware relation prediction. For context-aware recommendation, with a transfer matrix for each context combination, these methods cannot be implemented for real applications with large amount of contextual information.

3. PROPOSED COT MODEL

In this section, we introduce our proposed contextual operating tensor model. We introduce the notations at first, then present the proposed model thoroughly, and finally describe the process of parameter inference.

3.1. Notations

In typical recommender systems, there are users and items denoted by $U=\{u_1, u_2, \dots\}$ and $V=\{v_1, v_2, \dots\}$. The latent vectors of user i and item j can be denoted by $u_i \in \mathbb{R}^d$ and $v_j \in \mathbb{R}^d$. There are multiple contexts C_1, \dots, C_n , such as location, time, companion and so on. A context value c is a variable of the context C , and a specific combination $\{c_1, k, \dots, c_n, k\}$ is named context combination k . The latent vector of the context value $c_{m,k}$ is denoted as $h_{m,k} \in \mathbb{R}^{d_c}$, then the context combination k can be represented as a latent matrix $H_k = [h_{1,k}, \dots, h_{n,k}] \in \mathbb{R}^{d_c \times n}$. In this work, the rating that user i provides to item j under the context combination can be written as $r_{i,j,k}$. Note that, in some cases, i and j can be the same entity. For example, in social network, both i and j are users.

3.2. Contextual Operating Matrix

In typical matrix factorization methods, latent vectors of users and items are constant with varying contexts. But in real world applications, user interests and item properties are changed with different context combinations. Here, we use context-specific latent vectors for users and items under different context combinations. Then, the matrix factorization equation can be rewritten as:

$$\hat{r}_{i,j,k} = \omega_0 + \omega_i + \omega_j + \sum_{m=1}^M \omega_{m,k} + u_i^T v_j^T$$

where ω_0 denotes the global bias, ω_i and ω_j denote the biases of user i and item j , $\omega_{m,k}$ is the bias of the context value $c_{m,k}$, u_i and v_j are context-specific latent vectors of user i and item j under the context combination k . Similar to a phrase of noun and adjective, where the noun

has semantic information and the adjective has semantic operation on the noun, in recommender systems, entities have rich semantic information and contexts act like adjectives which have the operation on entities. For example, companion with children can make users would like to watch cartoons, and romantic films become popular during Valentine's Day. We use two contextual operating matrices for a specific context combination. These matrices describe how a context combination affects the properties of entities and how context-specific latent vectors of users and items can be generated from their original ones. Here, we can calculate context-specific latent vectors as:

3.3. Contextual Operating Tensor

As discussed above, with two contextual operating matrices for each context combination, the number of parameters will grow rapidly as the number of context combinations grows.

Besides, different context shares similar common semantic effects, for example, both weekend and being at home can make you would like to read novels. Context operation can be represented as a unity of common semantic effects and specific properties of contexts. Therefore, it will be wonderful and plausible if we can generate contextual operating matrices from several basic matrices which represent some common semantic effects of contexts. In this way, we can not only reduce the number of parameters to be estimated, but also model the underlying characteristics of contexts. Here, incorporating contextual operating tensors, we have:

$$MU_{k,a} = T^{[1:d]}$$

$$MV_{k,b} = T^{[1:d]}, \text{ where } T^{[1:d]}$$

$$[1:d]$$

c and TV are both $d \times d$ matrices, denoting the contextual operating matrices for users and items under the context combination k .

Table 1: Performance comparison on three datasets and two kinds of splitting, measured by RMSE and MAE ($d=8, d_c=4$).

	FoodDataset				AdomDataset				Movielens-1M			
	AllUsers		ColdStart		AllUsers		ColdStart		AllUsers		ColdStart	
	RMSE	MAE	RMSE	MAE	RMSE	MAE	RMSE	MAE	RMSE	MAE	RMSE	MAE
SVD++	1.155	0.948	1.278	1.086	2.782	2.093	3.421	2.436	0.942	0.721	1.248	0.956
Multiverse	1.063	0.841	1.121	0.921	1.833	1.383	2.168	1.556	0.883	0.669	1.025	0.771
FM	1.055	0.845	1.115	0.918	1.852	1.446	2.125	1.563	0.878	0.672	1.001	0.766
HeteroMF	1.072	0.862	1.136	0.932	2.084	1.552	2.384	1.782	0.902	0.686	1.072	0.792
COT	1.002	0.792	1.098	0.898	1.726	1.367	2.056	1.518	0.841	0.645	0.987	0.759

- **Multiverse Recommendation:** State-of-the-art model and has been shown to outperform other context-aware recommendation models on the Food dataset and the Adom dataset.
- **FM** is applicable to the contextual information by specifying the input data. We also use LibFM as its implementation.
- **HeteroMF** uses transfer matrix to model the contextual information. Each specific context combination has a transfer matrix in HeteroMF.

A. Evaluation Metrics

To measure the performance of rating prediction, we use the most popular metrics, Root Mean Square Error (RMSE) and Mean Average Precision (MAE):

$$\frac{1}{n} \sum_{(i,j,k) \in \Omega_{test}} (r_{i,j,k} - \hat{r}_{i,j,k})^2$$

B. Performance Comparison

Table 1 illustrates all the experiment results measured by RMSE and MAE on three datasets and two kinds of splitting. This table shows that COT achieves the best results consistently, which demonstrates the effectiveness of fusing contextual information to model the contextual information. On all users splitting, comparing with the best performance of other models, COT improves the RMSE values by 5.2%, 6.0% and 4.2% on the Food, Adom and Movielens-1M dataset respectively. On cold start splitting, the improvement becomes 1.5%, 3.2% and 1.0%. COT improves greatly on the Adom dataset, which proves COT to be particularly helpful for the dataset with rich contextual information. Through all the experiments, context-aware models outperform the context-unaware model SVD++, which demonstrates the importance of the utilization of contextual information in recommenders systems. Multiverse Recommendation and FM achieve close performance on all the datasets. On Food and Movielens-1M datasets, HeteroMF performs close to Multiverse Recommendation and FM, but fails on the Adom dataset. This may be because HeteroMF needs to estimate too many transfer matrices with rich contextual information in the Adom dataset. Moreover, we compute and illustrate the RMSE

$$MAE = \frac{\sum_{(i,j,k) \in \Omega_{test}} |r_{i,j,k} - \hat{r}_{i,j,k}|}{n_{test}}$$

Improvement of the context-aware models comparing with SVD. We can observe that, on all three datasets, the RMSE improvements are larger on cold start.

C. Experiment Methodology

To examine the performance on all users and cold start users, we adopt two different ways to split the datasets.

- **All Users:**
- We randomly sample about 10% of the ratings from the original dataset to create the test set, and the remaining 90% ratings are treated as the train set.

ColdStart: We randomly sample some users from the original dataset then select less than three of their ratings as the train set, and leave all remaining ratings as the test set. The numbers of ratings of each user in the test set are randomly decided. Also, the test set covers about 10% of the original dataset, and the train set covers about 90% splitting than those on all users splitting. This shows that the contextual information is more important in the cold start situation and can be used to compensate for the lack of history information.

The convergence curve are illustrated in the right part of Figure2. The convergence curves show that the RMSE of COT becomes stable after about 30 iterations. These indicate that COT has a satisfactory convergence rate and can be trained rapidly and effectively in practical applications.

D. Analysis of Contexts

As we discussed in this section of the COT model, each slice of contextual operating tensor represents one kind of common operation. With larger difference among all the slices, the contextual operating tensor is more powerful in modeling the context operation. Similar to the content diversity measuring the difference among content of movies, we use a metric *matrix diversity* measuring the

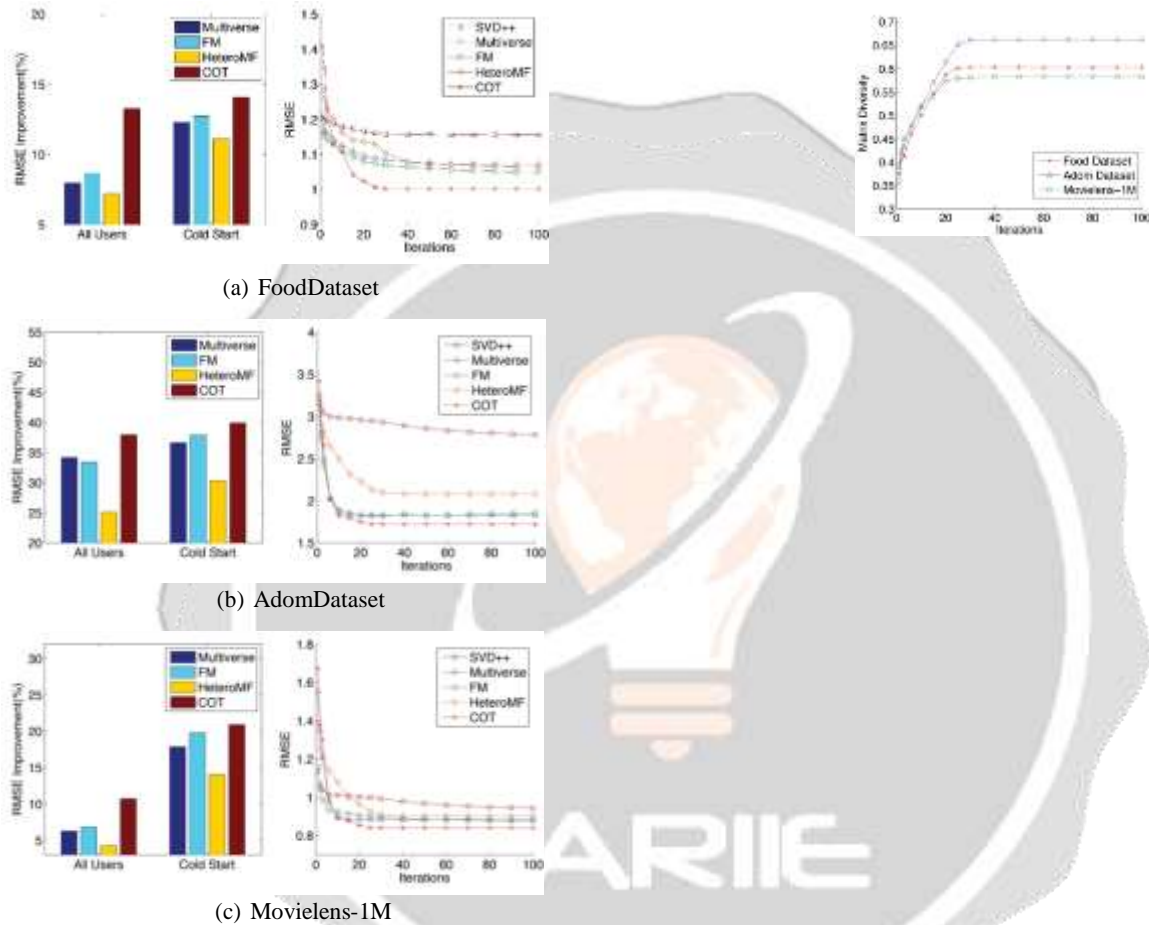


Figure2: Performance comparison on three datasets. The left part illustrates the RMSE improvement of the context-aware models compared to SVD++. The right part illustrates the convergence curves of the models.

difference among all slices. Matrix diversity is defined as average RMSE of all slice pairs of tensor. Figure 3 illustrates how matrix diversity of the contextual operating tensor changes with increasing number of iterations. The figures show that values of matrix diversity increase when the number of iterations grows from 1 to about 30. After the iteration 30, the values of matrix diversity become stable. Besides, we can see that COT achieves convergence in Figure 2 at the same time as the values of matrix diversity converged in Figure 3 on three datasets. These evidences indicate that in the training process, when matrix diversity achieves stable results, COT achieves the best performance. Moreover, the final value of matrix diversity on the Adom dataset is larger than those on the other two datasets. This may be because richer contextual information on the Adom dataset has more powerful operating ability in changing the properties of users and items.

The weights of different contexts captured by W on three datasets are illustrated in Figure 4. The figures show that the context *hunger* is more important than *virtuality* on the Food dataset, and *day* is more important than *hour* on Movielens-1M. These observations follow our intuition. For the Adom

Figure 1: Matrix diversity of tensor T_U and T_V with increasing number of iterations on three datasets.

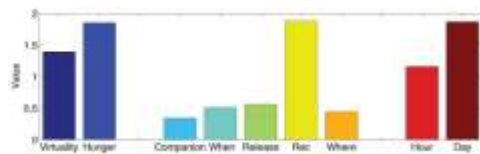


Figure2:Weights of different contexts on three datasets.

dataset, the context *rech* has much higher weight and becomes the dominant context. This may be because the context *rec*, which indicates how will the user recommend the movie, has high relevance with the final rating.

E. Impact of Parameters

As shown in Figure 5, we study the model performance with varying dimensionalities of entity vector d and context vector d_c on the Food dataset. With increasing d and d_c , the value of RMSE decreases at first, then stays nearly stable after $d=5$ and $d_c=3$. The parameter d_c can be selected in a large range, which means that the performance of COT doesn't rely on parameter selection very much. Since the performances of COT with different parameter values selected from these ranges are very similar, in previous sub-section, we only illustrate the results with $d=8$ and $d_c=4$ on three datasets for simplicity.

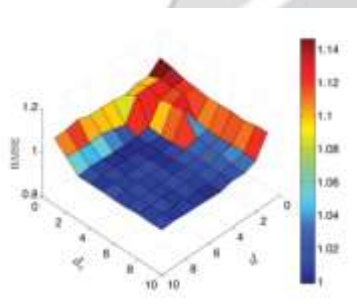


Figure3: Performance of COT on the Food dataset with varying dimensionalities d and d_c .

Algorithm Optimization:

Steps:

1. Cascade multiple algorithms to cover different users.
2. Combine algorithm results in different ways, e.g. weighted scores, rank combine.
3. Run A/B and Multivariate tests with no redeploy
4. Select algorithm strategies via API tags:

- to handle user cohorts: mobile users, desktop, tablet
- to provide multiple content recommendations per page, sitewide, insection.
- 5. Change all configuration in real time with no redeployment.
- 6. Dynamic optimisation with multi-armed bandits.

Markov models are a form of probabilistic model that can be used to predict elements of a sequence, usually a temporal sequence (e.g., the weather, the stock market, network traffic, web clicks within a site, or purchase patterns). Markov models have a restricted form, mathematically speaking, and this restriction can sometimes make it possible to learn a Markov model from past data (training data). This model can be used to predict probabilities of future events, such as the next most likely thing that the customer will do or buy.

Passive filtering and Active Filtering:

Once you've gathered your data, there are two basic ways of filtering through it to make predictions. The most basic method is passive filtering, which simply uses data aggregates to make method is to predictions (such as the average rating for an item). The more advanced use active filtering, which uses patterns in user history to make predictions. An example of this would be finding similar users to the current user and using their history to predict a rating.

User-centric vs. Item-centric Filtering:

All recommender systems must decide whether or not it will attempt to see patterns between users or between items. A user-centric system will find similarities between users then use the similar users' preferences to predict ratings. An alternative to this is an item-centric system which will attempt to find the relationships between items, and make predictions then only based on a user's preferences and these relationships.

It is not necessary that a recommender system focus only on users or items, but most typically only find similarities between users or similarities between items and not both.

Memory-Based vs. Model-Based Algorithms:

One big distinction between algorithms is that of memory-based algorithms and model-based algorithms. The basic difference is that memory-based algorithms use all the data all the time to make predictions, whereas model-based algorithms use the data to learn/train a model which can later be used to make predictions. This means that the memory-based algorithms generally should have all data in memory, whereas model-based can make fast predictions using less data than the original (once you build the model).

The individual advantages and disadvantages of each method will be discussed in their own sections.

Clustering • Clustering algorithms find group of items that are similar • Basically divides a dataset so that records with similar content are in the same group and group are as different as possible from each other • K-Nearest Neighbor – a classification method that classifies based on calculating the distances between point and other points in the training dataset • Example Car Sales

Regression • Deals with prediction of value rather than class • Given x_1, x_2, x_3, \dots Predict Y • Use Linear regression and predict variables a_0, a_1, a_2, \dots in $Y = a_0 + a_1x_1 + a_2x_2 + \dots$ • Use Line fitting, Curve fitting methods • Example find a relationship between smoking patients and cancer related illness

Association Rules

• These algorithms create rules that describe how often events have occurred together • Example when a customer buys a hammer then 90% of the time they buy nails • Spam classification based on conditional probability • Support is a measure of what fraction of the population satisfies both the antecedent and the consequent of the rule • Confidence is the measure of how often the consequent is true when the antecedent is true • Outlier Analysis • Most Data mining methods discard outliers as noise or exceptions • However in some applications such as fraud detection, these rare events can be more interesting.

EXPERIMENTAL PLATFORM

Our experiments were implemented using Java and JSP servlet. We ran our experiments on Netbeans7 and glassfish webserver with Intel Dual Core Processor with a speed of 3.12GHz and 2GB RAM.

Hybrid Recommenders

It is natural to consider combining several different recommender algorithms into a hybrid recommender system. In some applications, hybrids of various types have been found to outperform individual algorithms. Hybrids can be particularly beneficial when the algorithms involved cover different use cases or different aspects of the data set. For example, item-item collaborative filtering suffers when

no one has rated an item yet, but content-based approaches do not. A hybrid recommender could use description text similarity to match the new item with existing items based on metadata, allowing it to be recommended anyway, and increase the influence of collaborative filtering by the content of the items they like as well as the item themselves.

Grouping them into seven classes:

- Weighted recommenders take the scores produced by several recommenders and combine them to generate a recommendation list (or prediction) for the user.
- Switching recommenders switch between different algorithms and use the algorithm expected to have the best result in a particular context.
- Mixed recommenders present the results of several recommenders together. This is similar to weighting, but the results are not necessarily combined into a single list.

Collaborative Filtering Methods

- Feature-combining recommenders use multiple recommendation data sources as inputs to a single meta-recommender algorithm.
- Cascading recommenders chain the output of one algorithm $u_{i,j}$ into the input of another.
- Feature-augmenting recommenders use the output of one algorithm as one of the input features for another.
- Meta-level recommenders train a model using one algorithm and use that model as input to another algorithm.

Many weighting algorithms use a linear combination of the predictions of many recommenders:

$$p_{u,i} = \alpha_1 p_{u,i}^{(1)} + \dots + \alpha_n p_{u,i}^{(n)} \quad (2.20)$$

Feature-weighted linear stacking replaces each coefficient α_j with a ratings or genre, to alter the blending ratio of the various algorithms' predictions on an item-by-item basis:

$$p_{u,i} = g_1(i) p_{u,i}^{(1)} + \dots + g_n(i) p_{u,i}^{(n)} \quad (2.21)$$

CONCLUSION

In this paper, a novel context-aware recommendation method, i.e. COT, is proposed. In COT, the context is converged to be a vector and the common semantic effects of contexts are captured by a contextual operating tensor. Besides, the semantic operation of a context combination on entities, i.e., users and items, a contextual operating matrix, which can be generated from the contextual operating tensor and latent vectors of contexts. The experimental results on three real datasets show that COT outperforms the state-of-the-art context aware models and can well reveal the relationship between contexts and entities.

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