# Pharmaceutical compliance management software

## AUTHORS:

## UJJVAL SHUKLA

# SWAROOP J CHATTERJEE

#### Abstract:-

Pharmaceutical compliance management software is a best tool/crucial tool for pharmaceutical and biotechnology companies to ensure they meet better regulatory standards and also maintain quality throughout their operations.

This software helps enhance patient safety and prevent counterfiet drugs from entering the supply chains.

A pharma compliance management software identifies compliance tasks, tracks the performance of these tasks with respect to a set of requirements and document their compliance status. The output from PCMS can be used to satisfy a variety of reporting requirements and initiate altering mechanism. It can be particularly useful in managing regulation change and overlap.

## Keywords:-

Compliance management, regulatory standards, counterfiet drugs, compliance status, biotechnology company, data integrity and connectivity, Graphical user interface, supply chain, regulatory compliance, predictive analytics.

# Introduction :-

The regulatory authorities related to pharmaceutical companies are empowered to issue and enforce regulatory for manufacture of pharmaceutical products with the aim of to strike balance between the therapeutic advantages of drugs and it's possible risk to the patients.

These regulatory authority approves the manufacturing companies to sell the drugs are sale of drug produced with manufacturing process that comply with the regulations.

So for the sale of drugs every company produces a set of internal guidelines, rules and policies to implement the regulation and standard imposed by regulatory authority.

Firstly, these were done by the human resources but throughout the year as the production increases and the standards are imposed the sustainable human resources were unable to follow all the data regulations.

Second, complication is that there are national and international regulations and products. The processes must comply with all the regulations of the places where they are produced and sold.

Lastly, when regulations and standards are changes in time and companies must update there procedure according to new standard. In these software all the regulations are translated into a set of tasks to be performed with a frequency which is given and by individual with specific roles.

To manage all these compliance, pharmaceutical compliance management software are introduced which can be used to keep track of these tasks with all regulations and standards.

Pharmaceutical compliance management software provides better workflow, easy access above all locations, provides better editing options and all the cycle regularly. As it provides better workflow so by it you can be

confident that by your pharmaceutical products and ingredient used in it are tested and can enhance the quality of life.

Compliance is not something that you can easily ignore and can be corrected later. There are shocking effects if you fails to adhere it's quality and safety standards. It can also risk the human life and also responsible for every issues related to humans.

The pharmaceutical compliance software helps to manage all the premise area as it's format, location and it's channel.

Only with a pharmaceutical compliance management software provider can you get benefits of increasement in productivity and efficiency, also ensuring patient safety.

As described above are the initial steps in the development of compliance management software for pharmaceutical industry leads have a look at pharmaceutical compliance management software.

Literature survey on compliance management software :-

A pharmaceutical compliance management software can be able to identify all the tasks related to compliance and able to document their status. Result that are being output by these software are able to satisfy with different types of reporting requirements.

Science based industry such as pharmaceutical industry, biotechnology industries are regularly using pharmaceutical compliance management software increasingly because of competition and regulatory pressures of the department related to compliance management that push them in automatic data process.

All the medicinal premise as it is hospital or medical stores available in the market that are licenced has to comply with regulatory body to ensure it is effective and safe. Every company knows that a small mistake can lead to rejection of their application and can be very costly so it is essential for every company that it follows all the regulations which are imposed by the regulatory body are meet. Each regulatory body provides many types of regulations and guidelines such as good manufacturing practices and good laboratory practice .These are in the form of written text and can be easily followed .This also provide help in better data process which can be error free.

Requirement for a compliance management software:-

The pharmaceutical compliance management software must be able to create accounts for users with different levels of access and functionally.

No prior knowledge of the underlying software technologies should be expected of the users, who will interact with PCMS.

It also provides GUI( GRAPHICAL USER INTERFACE ) which is convenient and simple for users.

The quantity of data that a pharmaceutical compliance management software is required to manage is large and must be preserved accurately, insuring that only those with the appropriate permission can access it.

Easy and quick access to data is also desirable. The GUI also helps to maintain the records of the patients and the dosage . It uses bayesian modelling software for it under pharmaceutical.

Patient demographic data are stored in a relational database (Access, Microsoft, Inc.). The GUI and the database communicate via dynamic data exchange links.

The largely object-oriented nature of the language allowed us to change the entire look and feel of the system with a few simple changes to the underlying code.

Use of the relational database to store patient demographic information allows greater flexibility in searching for and displaying patient specific information.

The GUI reduces the time required to enter data. The prototype has allowed us to experiment with different presentation methods, greatly improving the clinical acceptance of the dosing programs.

No prior knowledge of the underlying software technologies Should be expected of the users, who will interact with the CMS using a Graphical User Interface (GUI).

The CMS must be able to track the performance of compliance tasks and document their status notification of pending tasks and an escalation process to flag overdue tasks are also required.

To make the system more robust a regulation should be associated with a role rather than a specific employee.

Pharmaceutical compliance management software uses a standard web browser and gives many option to using Microsoft Word.

Content blocks uses a single source-of-truth that correct the updates automatically when real content is changed by other.

Users can also use these tools to transfer their existing file to other location that can be XML-based.

Now-a- day in the world so many pharmaceutical factories, biotechnology industries, clinical research organizations, healthcare premises, medical devices, equipements related to pharmacy all are depends on these pharmaceutical management software for better performances.

Procedure :-

1. Data integrity and connectivity:- It protect data integrity and connectivity that can ensures the company products comply with regulatory requirement.

Data integrity means the data has been collected as well as stored correctly. It is also accurate that can be handled easily .

To maintain integrity, data should be stored in a better way and must be ethical and according to law that defines it's structure and characteristics are correct and can be easily validate.

Data integrity can be applied in relation with understanding the health and maintain piece of digital info used throughout it's whole life.

Data integrity can be described as a state where every data is valid and also describes the process that ensures data accuracy.

Data integrity is used to ensuring the validity, able to make it's original way to restore after any failure, able to track history or location, connectivity, able to use it again and maintenance of data.

Data process is one of the major factors which help the organization in decision making in any order throughout the years.

In order to create the factors that helps in the decision making, transformation of a series of processes which help in the organization of data.

Data integrity means that the data will remains same, accurate and correct without any compromise in the process.

Poor data integrity can result in inaccurate business judgments and distrust in the data-driven decision-making process, thereby risking a company's future.

Lack of data integrity may also result in legal problems if data is not acquired and stored in accordance with international and national legislation such as the General Data Protection Regulation (GDPR) and the United States Privacy Act.

2. Regulatory compliance:-It supports companies in navigating a variety of regulatory regulations, as well as managing adverse situations, audits, and product quality. Regulatory compliance is one of those necessary operations that isn't seen to provide much value to the bottom line.

However, compliance with regulations is generally required, which implies that workers will be assigned to ensure compliance. Compliance essentially implies demonstrating that the organization follows established standards. That being said, from an information technology point of view, much of compliance revolves around two tasks: reporting and auditability.

To accurately address reporting guidelines, the organization may have to accumulate data extracted from multiple data sets across different lines of business, transform and aggregate that data, and reorganize it into a format that meets the regulatory requirements.

As with any data integration task, compliance reporting is going to be plagued by inconsistencies in structure and semantics, not to mention the host of other potential data errors such as incompleteness, inaccuracy, and currency. Depending on the seriousness of the organization in accurate and auditable compliance reporting, the data quality team must work closely with the compliance team to define data quality expectations and incorporate data validation, inspection, and notifications when the data does not live up to defined reporting standards.

Auditability suggests not only that the reports are accurate, but that the processes used to materialize the reports can be reviewed and shown to be sound. However, by virtue of the application of best practices in instituting data quality control and data governance across the compliance process, the organization can demonstrate that not only are there quality metrics for the reported data, but that the processes for inspection and monitoring are defined, documented, and rigorously followed, and can be independently validated as proper.

3. Supply chain visibility:- It enables immediate access into the availability chain, allowing labelling firms to monitor and trace products. Supply chain visibility governs all aspects of a supply chain, from strategic planning to delivery and returns, and provides a clear perspective of the essential elements, from raw materials to customers.

Companies that value end-to-end supply chain visibility receive benefits such as data driven decision-making, fewer disruptions to the supply chain, improved operations and company productivity, and greater client satisfaction.

Stock preparation, optimization of paths, prediction of demand, marketing and sales operations, and fault diagnosis all benefit greatly from AI technology. Also, technology can improve transparency in the external parts of the supply chain administration.

A) Real time data processing:. AI algorithms process massive amounts of real-time data from IoT sensors, RFID tags, and social media. They evaluate vital supply chain data, providing real-time visibility into assets, consumer demand, and manufacturing. b) Predictive analytics:. Artificial intelligence-driven models of prediction can forecast demand for the future, identify possible interruptions, and manage the quantity of stock to prevent scarcity or excess stock.

c) Demand planning:. Intelligent algorithms assess historical sales data, market trends, weather patterns, and other factors to accurately predict demand and ensure the right products are available when needed.

d) Improved risk management:. AI analyzes news feeds, social media, and weather updates to notice potential supply chain risks and disruptions. This way, the technology helps companies create risk minimization strategies for uninterrupted business operations.

e) Supply chain optimization: Machine learning algorithms track routes for transportation, storage operations, and manufacturing schedules in order to improve the use of resources, increase productivity, and reduce lead times.

Features of pharmaceutical compliance management

Software:-

- 1. Quality management: It allows companies to implement processes for quality control and assure they meet laws and regulations.
- 2. Audit management:- It enables audit management, such as planning, monitoring, and submitting reports.
- 3. Regulatory management:- It helps firms keep up with evolving laws and regulations.
- 4. Supplier management:- It Enables firms to handle relationships with vendors and maintain safety.

Choosing the right pharmaceutical compliance management software:-

- 1. Choose a provider with substantial experience in pharmaceutical regulatory compliance.
- 2. Ensure software interacts smoothly with existing systems.
- 3. Choose software that can scale with your company's expansion.

Advantages of right pharmaceutical compliance management software:-

1. Build trust with your customer base:- Software Provide clear, accurate information about drugs, including their potential side effects and also their treatment. Make clinical trial data publicly available which can easily utilises by anyone. Communicate in a timely and transparent manner in the event of adverse events or product recalls.

Patients depends on pharmaceutical products to improve their standards of lives by , saving their lives , and avoid severe suffering.

- Reduces cost and saves time:- To cut expenses, companies concentrate on increasing production, decreasing storage space, and lowering inventory. Pharmaceutical companies might concentrate on reducing down on lead time processing and setup time in order to save time. Lastly, in order to increase customer happiness, firms should concentrate on maintaining high-quality products to reduce waste, errors, and defects.
- 3. Improves business processes :- It can increase the efficiency and precision of manufacturing processes. It can also help companies adjust swiftly to shifting situations and make better use of their resources. It can also improve efficiency and dependability in quality control. It can also lower the possibility of errors when recording manufacturing data.
- 4. Stay up-to-date:- We can simply learn about regulatory changes and continue to adapt methods in response to new rules.
- 5. Risk management:- It Helps pharmaceutical organizations build resilience into their supply chains, monitor compliance, and protect profits.

It's designed for the pharmaceutical industry's unique characteristics, such as batch manufacture, multinational supply chains, and strict medical regulation.

It Helps pharmaceutical and biotech companies increase visibility into data and reduce security incidents.

Conclusion:-

- 1. Digital technology can help to skillfully manage extensive amount of data and promote value addition to company by streamline in compliance operations, helping companies prevent wrong, unforscense situations.
- 2. Monitoring and reporting and polity related operations are the three areas in which compliance functions take a long time and must be error free.
- 3. It also helps prevent adverse event by employing robotic process automation and other technology such as AI (artificial intelligence).
- 4. It also provides real time updates on regulatory changes helping companies adopt quickly and avoid penalties.
- 5. It also uses serialisation and supply chain visibility tools to ensure that all pharmaceutical products are authentic, tamper free and complaint with global regulations.

References:-

1. Boland, R. 2006. Reduce business risk with a CMS. Chemical Engineering Progress 102 (10), pp 39-44.

- 2. Conley, J. 2000. Automating regulatory compliance. Scientific Computing and Instrumentation 17(3),pp.25-26.
- 3. Fisher, L. 2007. Development of a Compliance Management System for the Pharmaceutical Industry. MSc dissertation in Computing. Oxford-Brookes University
- 4. Haider, S. I. 2001. Pharmaceutical Master Validation Plan: The Ultimate Guide to FDA, GMP and GLP Compliance. Florida: CRC Press LLC, pp. 1-3 and 115-146.
- 5. Haider, S. I. 2006. Validation standard operating procedures: a step-by-step guide for achieving compliance in the pharmaceutical, medical device, and biotech industries. 2"d ed. Florida:CRC Press LLC, pp.3-18.
- 6. Pharmaceutical Press. 2007. Rules and Guidance for Pharmaceutical Manufacturers and Distributors. 2007 ed. London: Pharmaceutical Press, pp. xvii-8.
- Shum, S. J. B., Salving, A. M., Sierhuis, M., Conklin, J., Haley, C. B. and Nuseibeh, B. 2006.Hypermedia Support for Argumentation-Based Rationale: 15 Years on from gIBIS and QOC.In: Dutoit, A.H., McCall, R., Mistrik, I. and Paech, B. (eds.) Rationale Management in Software Engineering. Berlin: Springer, pp. 111-132.
- Yip, F., Ray, P. and Paramesh, N. 2006. Enforcing Business Rules and Information Security Policies through Compliance Audits; XISSF – A Compliance Specification Mechanism. In: The First IEEE/IFIP International Workshop on Business-Driven IT Management (BDIM 2006)- Information Technology Management from a Business Perspective. Pp. 81-90
- 9. Science direct/ googlescholar

https://www.sciencedirect.com/topics/computer-science/regulatory-compliance

10. Datainsider/data guardian Google scholars

Cheris brook ,https://www.digitalguardian.com/blog/what-data-integrity-data-protection101#:~:text=Maintaining%20data%20integrity%20is%20important,while%20improving%20reusability%20and%20maintainability.

11. Goodscheckergooglescholars

https://goodschecker.com/blog/automation-of-pharmaceuticalindustry/#:~:text=Automation%20helps%2 companies%20improve%20the,marketing%20strategies%20and%20personalize%20advertising.

12. Pubmed/Google scholars

Proc Annu Symp Comput Appl Med Care. 1991::1018-24- PubMed

13. Pubmed/ Google scholars

Proc Annu Symp Comput Appl Med Care. 1991;:783-7- PubMed

14. Pubmed/googlescholars

Comput Methods Programs Biomed. 1992 Mar;37(2):69-74- PubMed

15. Pubmed/Googlescholars

Clin Pharmacokinet. 1991 Dec;21(6):461-78

16. Pubmed/Googlescholars

Ann Pharmacother. 1992 Jan;26(1):99-100-

JARII