Report on the Factor Analysis of Factors Affecting the Maintenance Management of Building as per Stakeholders, Developers and Consultants.

Ajinkya Sanjay Shinde¹, Prof. R. S. Kognole², Prof. N. P. Khatmode³

¹ M.E. Construction Management Student, Department of Civil Engineering, BSCOER, Maharashtra, India ² Assistant Professor, Department of Civil Engineering, BSCOER, Maharashtra, India ³ Assistant Professor, Department of Civil Engineering, BSCOER, Maharashtra, India

ABSTRACT

The results of an experimental and numerical analysis of research aimed at identifying the components that cause building maintenance concerns in order to establish a plan for optimal residential building maintenance are presented in this paper. Building Maintenance Management Stakeholders were given a questionnaire survey to complete for the project. The Stakeholders rated the impact of essential factors from relevant literatures on the upkeep of such facilities. The Relative Importance Index (RII) was used to estimate the significance of each factor based on the respondents' judgments using IBM SPSS Software.

Keywords: Maintenance Management, Stakeholders, Relative Importance Index (RII)

I. INTRODUCTION

The existing management methods of maintenance contractors do not meet the current construction environment in a country like India, and there is a general lack of understanding about the necessity of maintenance work. Building a house appears to be easier than maintaining it, and in today's building sector, maintenance is considered non-urgent when compared to new projects.

In contrast to repair and maintenance operations, consultants and contractors are now participating in new initiatives. Building upkeep is essential for infrastructure development's long-term survival. The building's operations and other activities will rely on it. The term "maintenance" refers to a set of technical and related tasks aimed at retaining or returning a component to a working state. To work as efficiently and effectively as possible over time, buildings must be properly maintained. Future risks, budgetary constraints, and an interruption in service delivery to users would occur from the building deteriorating due to a lack of upkeep. Detecting building concerns will help to maintain construction quality and facility efficiency. The goal of this research is to better understand the views of users and stakeholders on building maintenance management, as well as to identify the key elements that influence the problem. This paper covers the study's stakeholder component.

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II. METHODOLOGY:

In this work we conducted a questionnaire survey and sent it to the Stakeholders of the Maintenance Management in the building industry like consultants, developers, property owners and others who are actual stakeholders of the property through various electronic mediums like WhatsApp, etc.

The acquired data was then translated into a quantitative format, and the IBM SPSS Software Tool was used to do Factor Analysis on it (Statistical Package for Social Science)

We calculated the Relative Importance Index (RII) of the components discovered in the study after we completed the analysis, and then we estimated the relevance of the factors impacting Building Maintenance Management.

III. DATA COLLECTION:

A literature study of various research publications was used to build the questionnaire survey for this project. The Google Forms questionnaire was created and circulated online, with responses recorded.

This data will state point of view of different stakeholders which would increase the authenticity of our research data. The Google form that was used to conduct the study's questionnaire survey is linked below.

Link: https://docs.google.com/forms/d/e/1FAIpQLSedlY8KPl-ZHYLATf8tQaXJ4KmEL0q9a8QAdUVe2Mm5at9Xxg/viewform?usp=sf link

IV. DATA ANALYSIS:

The data collected was converted into readable numeric form and analyzed by Factor Analysis in the IBM SPSS Software Tool version 21 (Statistical Package for Social Science version 21)

As follows:



...(P.T.O.)

❖ Factor analysis results for stakeholders, developers and consultant

Correlation Matrix^{a,b}

| | | Moisture | Qualityofmate rials | Designcompl exity | Chemicalage ntsAlkalisand Chlorides | Heavyrains | Wearandlear | Biologicalage ntsFungilnsec ts | BuildingArchit ecture |
|-------------|---|----------|---------------------|----------------------|---|------------|-------------|--------------------------------------|--------------------------|
| Correlation | Moisture | 1.000 | .408 | .489 | .503 | .136 | .586 | .560 | .102 |
| | Qualityofmaterials | .408 | 1.000 | .614 | .282 | .045 | .478 | .150 | 136 |
| | Designcomplexity | .489 | .614 | 1.000 | .440 | 143 | .631 | .060 | .520 |
| | ChemicalagentsAlkalisan dChlorides | .503 | .282 | .440 | 1.000 | .280 | .627 | .503 | .176 |
| | Heavyrains | .136 | .045 | 143 | 280 | 1,000 | .158 | .082 | 077 |
| | Wearandtear | .586 | .478 | .631 | .627 | .158 | 1.000 | .230 | .687 |
| | BiologicalagentsFungilns ects | .560 | .150 | .060 | .503 | .082 | .230 | 1.000 | 251 |
| | BuildingArchitecture | .102 | .136 | .520 | .176 | 077 | .687 | 251 | 1.000 |
| | Geographicallocationand sitelocation | .273 | .301 | .196 | .189 | .409 | .213 | 278 | - 255 |
| | Ageoffnebuilding | .483 | .750 | .308 | .243 | .396 | .206 | .269 | 321 |
| | Nonuseofbuildingaffercon struction | .081 | .219 | .614 | .056 | 363 | .478 | 452 | .686 |
| | Faultyconstructionpractice s | .105 | .408 | .225 | .073 | .160 | .123 | 065 | - 060 |

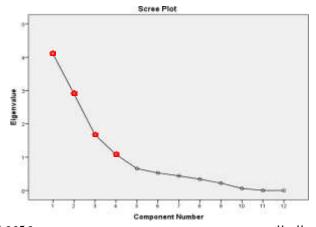
| Geographicall ocationandsit elocation | Ageoffhebuildi ng | Nonuseofbuil dingafterconst ruction | Faultyconstru ctionpractices |
|---|----------------------|---|---------------------------------|
| .273 | .483 | .081 | .105 |
| .301 | .750 | .219 | .408 |
| .196 | .308 | .614 | .225 |
| .189 | .243 | .056 | .073 |
| .409 | .396 | 363 | .160 |
| .213 | .206 | .478 | .123 |
| .278 | .269 | 452 | 065 |
| 255 | 321 | .686 | 060 |
| 1.000 | .575 | 028 | .524 |
| ,575 | 1.000 | 276 | .658 |
| 028 | 276 | 1.000 | 094 |
| .524 | .658 | 094 | 1.000 |

| Communalities | Initial | E x t r a c t i o n |
|-------------------------------------|---------|---------------------|
| Moisture | 1.000 | .738 |
| Qualityofmaterials | 1.000 | .771 |
| Designcomplexity | 1.000 | .839 |
| ChemicalagentsAlkalisandChlorides | 1.000 | .724 |
| Heavyrains | 1.000 | .901 |
| Wearandtear | 1.000 | .901 |
| BiologicalagentsFungilnsects | 1.000 | .883 |
| Building Architecture | 1.000 | .872 |
| Geographicallocationandsitelocation | 1.000 | .609 |
| Ageofthebuilding | 1.000 | .935 |
| Nonuseofbuildingafterconstruction | 1.000 | .860 |
| Eaultyconstructionpractices | 1.000 | .723 |

Extraction Method: Principal Component Analysis.

| Compon | Initial | | | Extraction Sums of Squared | | | Rotation Sums of Squared | | |
|--------|---------|-------------|-----------|--|----------|-----------|--------------------------|---------------|------------|
| ent | | Eigenvalues | | Loadings | | | Loadings | | |
| | Т | % of | Cumulativ | T | % of | Cumulativ | Т | % of | Cumulative |
| | О | Variance | e % | 0 | Variance | e % | O | Variance | % |
| | t | | | t | | | t | | |
| | a | | | a | | | a | | |
| | 1 | | | 1 | | | 1 | | |
| 1 | 4.102 | 34.183 | 34.183 | 4.102 | 34.183 | 34.183 | 3.034 | 25.280 | 25.280 |
| 2 | 2.901 | 24.176 | 58.359 | 2.901 | 24.176 | 58.359 | 2.835 | 23.622 | 48.902 |
| 3 | 1.671 | 13.924 | 72.284 | 1.671 | 13.924 | 72.284 | 2.580 | 21.497 | 70.400 |
| 4 | 1.081 | 9.011 | 81.295 | 1.081 | 9.011 | 81.295 | 1.307 | 10.896 | 81.295 |
| 5 | .657 | 5.472 | 86.767 | | | | | | |
| 6 | .526 | 4.386 | 91.154 | | 5- | 1 | 1 19 | | |
| 7 | .438 | 3.653 | 94.807 | | | | | h., | |
| 8 | .339 | 2.829 | 97.635 | 1 | | / / | | | |
| 9 | .220 | 1.836 | 99.472 | | | 1 | - 15 | | |
| 1 | .062 | .518 | 99.990 | 100 | | 1 | | | |
| 0 | | | | | | A | | | |
| 1 | .001 | .010 | 100.000 | | |) | | 100 | |
| 1 | | | | No. of Street, or other Persons and the Person | 7/4 | | | 2 | |
| | 20 | - | 100.000 | | / / | | | | |
| 1 | 1 | 1 | | | | | | 1/2 | |
| 2 | . 1 | | | | | | | 7 15 | |
| | 0 0 | 0 | | | | | | | |
| | 2 | 1 7 | mm | 770 P | 777 | E-AT | 9 | | |
| | E | E | | AN | | 1000 | 7.4 | 1 | |
| | - 1 | · - | | | | | 1-180 | St. a. St. a. | |
| | 0 | 0 | 100 | | | 200 | S. Color | | |
| | 1 3 | 1 3 | | | | | | | |

Total Variance Explained



None of the variables in the communality table above have a community value of less than 0.5.

Extraction Method: Principal Component Analysis.

Component Matrix*a

| | | Comp | oonent | |
|-------------------------------------|-------------|------------------|--------|------------------|
| | 1 | 2 | 3 | 4 |
| Wearandtear | 7 9 1 | 4 2 6 | 203 | 2 2 9 |
| Qualityofmaterials | 7 6 1 | | .328 | - 2 9 |
| Designcomplexity | 7 5 2 | 4 6 7 | .136 | - 1 9 3 |
| Moisture | 7 4 5 | Å | 374 | - 2 0 1 |
| Ageofthebuilding | 6 9 0 | - 5 8 2 | .325 | 1 2 2 |
| ChemicalagentsAlkalisandChlorides | 6 6 3 | | 505 | 1 7 2 |
| Geographicallocationandsitelocation | 5 3 1 | - 4 7 2 | .258 | 1 9 5 |
| Nonuseofbuildingafterconstruction | 2 5 1 | 8 5 2 | .265 | |
| BuildingArchitecture | 2 9 0 | 8 3 4 | | 3 0 5 |
| BiologicalagentsFungiInsects | 3 9 7 | - 4 1 9 | 685 | - 2 8 5 |
| Faultyconstructionpractices | 4 5 5 | - 3 4 8 | .627 | |

| Heavyrains | | - | |
|------------|---|---|---|
| · | 2 | | 7 |
| | 6 | 4 | 7 |
| | 5 | 6 | 9 |
| | | 8 | |

Extraction Method: Principal Component Analysis.

a. 4 components extracted.

Rotated Component Matrix*a

| | | Component | | | | |
|--|------|-----------|------|------|--|--|
| AR CONTRACTOR | 1 | 2 | 3 | 4 | | |
| BuildingArchitecture | .908 | 206 | | | | |
| Nonuseofbuildingafterconstruction | .874 | | 167 | 258 | | |
| Wearandtear | .747 | .159 | .522 | .210 | | |
| Designcomplexity | .716 | .394 | .335 | 242 | | |
| Ageofthebuilding | 155 | .901 | .293 | .112 | | |
| Faultyconstructionpractices Faultyconstruction Facility F | | .827 | 147 | .133 | | |
| Qualityofmaterials | .316 | .737 | .290 | 209 | | |
| Geographicallocationandsitelocation | | .668 | .158 | .364 | | |
| BiologicalagentsFungiInsects | 336 | | .877 | | | |
| Moisture | .194 | .281 | .788 | | | |
| ChemicalagentsAlkalisandChlorides | .287 | | .740 | .300 | | |
| Heavyrains | 105 | .207 | .106 | .914 | | |

Extraction Method: Principal Component

Analysis. Rotation Method: Varimax with

Kaiser Normalization.

Rotation converged in 5 iterations.

Component Transformation Matrix

| Component | 1 | 2 | 3 | 4 |
|-----------|------|------|------|------|
| 1 | .460 | .630 | .613 | .128 |
| 2 | .845 | 415 | 145 | 304 |
| 3 | .145 | .642 | 744 | 118 |
| 4 | .230 | 140 | 224 | .937 |

Extraction Method: Principal Component Analysis. Rotation Method: Varimax with

Kaiser Normalization

V. CONCLUSION:

From the above analysis of the factor loadings in **stakeholder**, **developer and consultant data** obtained for underlying factors through factor and descriptive analysis it can be determined that factors such as **age of building**, **quality of materials**, **faulty construction practices**, **moisture and wear and tear of buildings** had the major responses from the stakeholders, developers and consultants and are the **4 factors** which majorly contribute in affecting the effective maintenance of buildings.

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