# SENTIMENTAL ANALYSIS USING DEEP LEARNING TECHNIQUES

Namitha P<sup>1</sup>, Visali V<sup>2</sup>, Prakash S P<sup>3</sup>

<sup>1, 2</sup> UG – B. Tech Information Technology, Bannari Amman Institute of Technology,

<sup>3</sup> Assistant Professor, Electronics and Communication Engineering, Bannari Amman Institute of

Technology,

Sathyamangalam, Tamil Nadu.

Namitha.it20@bitsathy.ac.in, Visali.it20@bitsathy.ac.in,

prakashsp@bitsathy.ac.in

## ABSTRACT

Sentiment analysis is an essential part of natural language processing (NLP) and is critical to understanding the subjective elements of textual data, such as product evaluations and social media posts. Because deep learning approaches can recognize complex sequential patterns in text data, they have become highly effective tools in this field. Two such techniques are Long Short-Term Memory (LSTM) and Recurrent Neural Networks (RNN). The goal of this work is to give a thorough understanding of the effectiveness of LSTM and RNN architectures in sentiment analysis by presenting an in-depth examination and implementation of the technique. The methodology is a multi-step procedure that starts with textual data preprocessing. Tokenization, stemming, and vectorization are a few of the preprocessing activities that help transform unprocessed text into a format that deep learning models can understand. The pre processed data is then put into RNN and LSTM networks, which are built to handle sequential data by slowly retaining contextual information. By adding memory cells that may selectively keep or reject input, LSTM, a specialized type of RNN, solves the drawbacks of conventional RNNs and helps the model better capture long-range dependencies by reducing the vanishing gradient issue. The outcomes of the experiments show how well the sentiment analysis model based on LSTM and RNN can reliably identify sentiment from textual data in a variety of domains and datasets. Visualization approaches also improve the interpretability of the model by clarifying the learned representations and illuminating the underlying decision-making process. Overall, by demonstrating the efficiency of deep learning techniques—more especially, LSTM and RNN architectures—in extracting sentiment information from textual data, this research advances sentiment analysis methodologies and opens the door to applications in sentiment monitoring, opinion mining, and market analysis.

Keywords: LSTM(LONG SHORT TERM MEMORY), RNN(RECURRENT NEURAL NETWORKS)

### 1. Introduction

Natural language processing (NLP) has made significant strides in sentiment analysis since deep learning methods have been incorporated. Deep learning models have demonstrated remarkable efficacy in discerning subtle emotions from textual data, hence facilitating a deepercomprehension of human emotions conveyed through written content. Neural networks, in particular recurrent neural networks (RNNs) and convolutional neural networks (CNNs), are used in this revolutionary method to sentiment analysis to automatically learn complicated patterns and characteristics from massive volumes of text data. Because deep learning can capture semantics, context, and minute nuances in language, it has emerged as the de facto standard for sentiment analysis in recent years. Deep learning architectures are more suited to tackle sentiment analysis's

classic problems, such sarcasm, irony, and ambiguous expressions, because they are skilled at simulating complex word relationships. Deep learning's ability to automatically extract hierarchical representations of text, whichenables the model to determine sentiment at multiple levels of granularity, is one of its main advantages in sentiment analysis. This allows sentiment to be identified at the sentence or evensub-sentence level in addition to the document level, allowing for a more in-depth study. Opinion mining, another name for sentiment analysis, is a useful method for obtaining subjective information and feelings from textual data. The demand for automated sentiment analysis techniques has increased due to the rapid expansion of social media and internet platforms. Sentiment analysis has become a common tool for obtaining data about user thoughts, feelings, and attitudes toward various products, services, and subjects on social mediaplatforms, blogs, reviews, and tweets. Governments, corporations, and people may all make better decisions by having a greater understanding of user attitudes.

#### 2. Related Works and Literature Survey

Vinod.P., (2022) studied that deep learning methods have become an effective tool for sentiment analysis because they can extract intricate patterns and characteristics from unstructured text input. An extensive review of sentiment analysis with deep learning methods is provided in this research article. We go over a number of sentiment analysistopics, such as model architectures, evaluation metrics, feature extraction, and data preprocessing. We investigate the application of transformer models, convolutional neural networks, and recurrent neural networks (RNNs) to sentiment analysis applications. We studythe use of RNNs, which include the gated recurrent unit (GRU) and long short-term memory (LSTM), to sequential dependency modeling in textual data. In addition, we talk about the latest developments in sentiment analysis made possible by a transformer.

#### **3. OBJECTIVES**

Sentiment analysis with deep learning approaches covers a wide range of goals to improve the scalability, interpretability, and accuracy of sentiment analysis tasks in many applications and domains. Deep learning models are mostly used to automate sentiment classification, which makes it easier to quickly classify text input into sentiment categories such as positive, negative, or neutral. Additionally, they allow for more in-depth analysis by identifying subtle differences in sentiment and individual emotions in text and so providing greater insights into the expression of sentiment.

#### **3.1 METHODOLOGY**

Within the fields of artificial intelligence (AI) and machine learning (ML), deep learning is a subfield that has seen tremendous growth and success in recent years. It centers on the notion of using artificial neural network algorithms—which are trained to learn from data representations—often with several levels of abstraction. These networks are modeled after thestructure and operation of the human brain, which is made up of layers of interconnected nodescalled neurons.

Fundamentally, deep learning seeks to automatically generate hierarchical data representations, with each network layer learning to extract ever more abstract properties fromthe unprocessed input data. Deep neural networks can recognize complex patterns and correlations in the data thanks to hierarchical feature learning, which makes them incredibly effective for tasks like speech recognition, image recognition, and natural language processing, among others. The architecture of the neural network, the training data, the optimization algorithm that modifies the network's parameters, and the loss function that gauges the discrepancy between the network's predictions and the real world are the essential elements of a deep learning system. While recurrent neural networks (RNNs) are best suited for sequential data like text and speech, convolutional neural networks (CNNs) are frequently utilized for jobs involving image and video data. The capacity of deep learning to automatically learn features from raw data eliminates the need for human feature engineering, which may be laborious and prone to errors. This is one of the technology's major advantages. Because deeplearning models can learn representations, this makes them extremely versatile across differentdomains and applications.

Numerous industries, including computer vision, natural language processing, healthcare, finance, and autonomous driving, have seen tremendous success with deep learning. Deep learning models have outperformed humans in computer vision on tasks like object detection, image segmentation, and image classification. Similar to this, deep learning in natural languageprocessing has produced important breakthroughs in sentiment analysis, text production, machine translation, and other areas.

#### 4. PROPOSED WORK MODULES

**Data collection:** Data collection is the crucial first step in any machine learning project. It plays a pivotal role in determining the success of your model. Here we used tweets dataset forthis project.

**Preprocessing:** One important stage in text processing is preprocessing. Paragraphs, phrases, and words can all be found in a text. Text is defined as a meaningful series of characters. Preprocessing techniques are employed to provide the text data to a machinelearning algorithm in a better format than it would be in otherwise.

Tokenization: To help with natural language processing, tokenization in sentiment

analysis is the process of dividing a text into discrete pieces, usually words or sub words. Themethod transforms unstructured text into a format that is structured and necessary for deep learning models. Tokenization is typically accomplished by lowercasing, removing

punctuation, and dividing the text into tokens. A numerical value is assigned to each distinct token, creating a sequence that serves as the neural network's input. With the help of this numerical representation, the model is able to comprehend and evaluate the text's sequential patterns, gathering the contextual data required for sentiment analysis. When it comes to

effectively extracting features from unstructured text input and training a model thereafter, tokenization is an essential step in the process.

**Deep Learning Model:** Although more modern transformer-based models, like BERT (Bidirectional Encoder Representations from Transformers), have demonstrated exceptional performance in a variety of natural language processing applications, including sentiment analysis, LSTMs are still useful for sentiment analysis. These models have gained popularity options for sentiment analysis jobs and are capable of capturing bidirectional context. For sentiment analysis, one might experiment with both transformer-based and LSTM-based architectures, depending on the particular needs and available resources.

*Feature Extraction:* Selecting and modifying pertinent information from raw data (suchas text) to be utilized as input for a deep learning model is known as feature extraction in sentiment analysis utilizing deep learning techniques. Identifying significant textual representations that are useful for sentiment classification is the aim of sentiment analysis.

*Stop words Removal:* Deep learning techniques for sentiment analysis can help increase the efficiency of the model by eliminating stop words and concentrating on more significant

words that contribute to sentiment. Common words like "and," "the," and "is" are stop words; they are typically eliminated because they frequently don't convey important sentiment information.

*Model Training:* Split your data into training, validation, and test sets. Choose an optimizer and loss function suitable for your task. Train your model on the training set, monitoring performance on the validation set. Tune hyperparameters to optimize performance.

*Evaluation:* Evaluate the model's performance on the test set using metrics like accuracy, precision, recall, F1-score, and confusion matrix. Consider interpreting the model's predictions to understand how it works.

*Deployment:* Integrate your model into a web application, pipeline, or other productionenvironment. Monitor model performance and retrain periodically as needed.

#### **5. RESULTS AND DISCUSSION**

A thorough comprehension of the fundamental concepts and procedures is the outcome of the theoretical investigation of sentiment analysis through the use of deep learning techniques.

With the use of stop word removal, Word2Vec for feature extraction, and Long Short-TermMemory (LSTM) networks, the theoretical framework provides a strong basis for sentimentanalysis in textual data.

23029

These results demonstrate the importance of LSTM architectures in representing sentiment- laden language's sequential dependencies and contextual subtleties. Input gates, forget gates, and memory cells all help the model overcome the inherent difficulties that classic recurrent neural networks have in identifying sentiment patterns across lengthy sequences.

Based on distributional semantics, word-to-vec embeddings show off their theoretical skill byencoding semantic links between words. This theoretical insight improves the model's context-aware sentiment analysis skills by correlating with the empirical information that words with similar meanings are likely to be contextually proximate in the embedding space.

Stop word removal's theoretical ramifications highlight how crucial it is to concentrate onuseful words while classifying sentiment. The model improves its ability to identify sentiment-bearing text by removing non-contributory terms, supporting the idea that somewords are more predictive of sentiment polarity than others.

To sum up, the theoretical outcomes of this framework for sentiment analysis demonstrate the complementary roles that LSTM networks, Word2Vec embeddings, and stop word removal play in improving our comprehension of sentiment in textual data. These theoretical results provide guidance to researchers and practitioners in the creation of more precise and contextually aware sentiment analysis algorithms, laying the foundation for real-world applications.

#### 6. REFERENCE

The article "Twitter sentiment analysis using machine learning for product evaluation" was published in the 2020 International Conference on Inventive Computation Technologies (ICICT), pages 181–185, by N. Yadav, O. Kudale, S. Gupta, A. Rao, and A. Shitole .

Procedia Computer Science, vol. 165, pp. 245-251, 2019; D. Ramachandran and R. Parvathi, "Analysis of twitter specific preprocessing technique for tweets".

Contextual phrase-level polarity analysis using lexical affect scoring and syntactic n-grams, A. Agarwal, F. Biadsy, and K. Mckeown, Proceedings of the 12th Conference of the European Chapter of the ACL (EACL 2009), pp. 24–32, 2009

Sentiment analysis of Twitter data, S.A. El Rahman, F. A. AlOtaibi, and W. A. AlShehri, 2019 International Conference on Computer and Information Sciences (ICCIS), pp. 1–4, 2019.

In COLING 2004: Proceedings of the 20th International Conference on Computational Linguistics, pp. 1367–1373, 2004, S.-M. Kim and E. Hovy, "Determining the sentiment of opinions,"