# The Critical Role of Working Capital Management in Enhancing Firm Performance

#### <sup>1</sup>Priyanga.V Ph.D.Scholar, Department of Commerce, Alagappa University, Karaikudi <sup>2</sup>Dr.SP.Mathiraj Professor, Department of Corporate Secretaryship,Alagappa University, Karaikudi

# Abstract:

This study investigates how important working capital management (WCM) is to improving business success. In order to guarantee sufficient cash flow for immediate obligations and operating expenses, WCM entails managing shortterm assets and liabilities. Effective WCM techniques have a major impact on liquidity, profitability, and operational efficiency. Better supplier and customer interactions, lower financial expenses, and more investment opportunities are all achieved through effective WCM methods, which also increase financial stability. Adopting stringent credit standards, cutting inventory days, and negotiating longer payment terms are among the suggestions made to businesses. These insights support businesses in achieving long-term growth and a competitive edge, as well as financial institutions in making lending decisions.

Keywords: Liquidity, profitability, operational efficiency, financial stability

# **INTRODUCTION**

Working capital refers to money that is required for the day-to-day operations of a firm, such as the purchase of raw materials, salaries, rent, and other routine expenses.Net working capital, which evaluates working capital efficiency, represents the excess of current assets over current liabilities. The corporation may inject capital for long and short-term operations. Working capital efficiency indicates the firm's capacity to meet short-term financial obligations. Working capital is recognized as the backbone of a company's daily operations. The company uses it for the primary purpose of business. According to IM Pandy, two types of working capital notions exist: gross working capital and net working capital. Gross working capital investments in current assets and liabilities are excluded from total current assets and net working capital, which are the differences between current assets and current liabilities. This idea refers to a company's investments in current assets as gross working capital concepts. The management of working capital is concerned with managing current assets and obligations. Current assets and liabilities flow across the business like electrical current circuits. Working capital is as crucial as the heart in a human body. The working capital is sometimes referred to as circulating capital. Large and insufficient operating capital for the firm are crucial.

# **REVIEW OF LITERATURE**

**Ramesh Birajdar** (2023). Working capital management utilized to be important in every firm. The efficiency of working capital was calculated based on numerous instruments employed by the company; however, in actuality, organizations utilize different techniques to minimize working capital, which has a direct impact on profitability. People in the company must work efficiently to reduce working capital by collecting client payments on or before the due date and not keeping surplus inventory.

**Dharma Raj Upreti and Shweta Kulshrestha** (2022). Their study found internally, working capital management is identified by organization-specific criteria such as size, age, profitability, revenue growth, market share, operating risk, and operating cash flow, as well as macroeconomic elements such as GDP, interest rate, and tax rate. The success of every firm is undoubtedly dependent on how well finance managers handle working capital components such as cash, receivables, inventories, and payables. A business organization must maintain balance between liquidity and profitability in its everyday operations.

**Kiprotich etal (2017)**. Working capital management is important for improving firm profitability. The study's goal was to identify the factors that influence the profitability of SMEs in Trans Nzoia County during working capital management periods. Recommendations included a more restrictive credit policy that provides customers with shorter credit periods, a reduction in the number of days inventory is held in stock, SME management negotiating

longer average payment periods, and SMEs reducing their cash conversion cycle to a minimum. The study assists financial institution management in understanding some of the WCM practices in the SME sector, which will subsequently guide their lending decisions to SMEs.

**Mao Jingmeng (2013).** The study sought to provide a theoretical basis for working capital management techniques and future research. A suitable working capital management policy should address both the internal and external business environments; also, efficient execution is required to achieve high performance. While the eventual goal is to adjust the cycle of working capital management based on performance.

# OBJECTIVE

- To grasp the concept of working capital management.
- To investigate the effect of working capital management on firm performance.

# CONCEPT OF WORKING CAPITAL

Working capital management is the management of a company's short-term assets and obligations to ensure its continued operational efficiency and financial health. The fundamental goal is to guarantee that a company has enough cash flow to cover its short-term debt obligations and operational expenses, while also making the best use of its present assets and liabilities to increase profitability and shareholder value. Working capital comprises of current assets and liabilities.

**Current Assets:** Short-term investments that can be turned into cash in less than a year are known as current assets. They are vital for financing a company's day-to-day operations. Key components are:

- Cash and Cash Equivalents: The most liquid assets are currency, bank deposits, and other short-term investments that can be easily turned into cash.
- Accounts Receivable: Customers owe the company money for goods or services that were supplied. Efficient management requires prompt collection in order to preserve cash flow.
- Inventory: Raw materials, work-in-progress, and finished items are for sale. Effective inventory management guarantees that there is enough product to meet demand without requiring too much money.
- Short-Term Investments: Investments that can be quickly liquidated within a year, allowing for immediate access to cash when required.

**Current Liabilities:** Current liabilities are short-term financial obligations that a corporation must pay off within one year. Proper management of these liabilities is critical to preserving liquidity. Key components include:

- Accounts Payable: Payment due to suppliers for products or services received. Effective management entails negotiating fair payment conditions and making timely payments in order to preserve positive supplier relationships.
- Short-Term Debt: Loans and other borrowings that mature within a year. Short-term debt management entails timing repayments and reducing interest charges.
- Other Short-Term Liabilities: Includes wages, taxes, and other immediate financial obligations.

A company that practices effective working capital management will have enough cash flow to cover its short-term liabilities and run smoothly. The following are the objectives

- Liquidity: Confirm that the organization can cover its short-term debts and operational expenses.
- **Profitability**: Limiting capital costs while increasing investment returns.
- **Operational Efficiency:** Optimizing operations to eliminate extra inventory and receivables.

## Impact of Working Capital Management on Firm Performance

**Improved Liquidity**: Efficient working capital management guarantees that a company has enough cash to satisfy its short-term obligations. This involves timely payment of suppliers, staff, and other operating expenses. Firms can prevent insolvency and financial suffering by keeping a solid liquidity position. This consistency is critical for running daily operations and preserving stakeholder trust.

**Enhanced Profitability**: Working capital management is essential for a company's profitability. Firms can cut expenses and increase profit margins by optimizing inventory, accounts receivable, and accounts payable levels. For example, eliminating surplus inventory lowers storage costs and the danger of obsolescence, whereas timely collection of receivables assures a consistent cash flow, reducing the need for costly short-term borrowing.

**Reduced Financial Costs:** Effective working capital management reduces the requirement for external finance. Firms can limit their dependency on expensive short-term loans by keeping optimal cash balances and ensuring effective collection and payment processes. Lower financial costs result in increased net earnings and improved overall financial health. This also enables businesses to more effectively allocate resources to growth and investment possibilities.

**Enhanced Operational Efficiency:** Working capital components simplify, which leads to increased operational efficiency. Efficient receivables and payables management improves cash flow and reduces the administrative load of managing delinquent accounts or supplier payments. This operational efficiency improves the firm's total productivity and competitiveness.

**Stronger Supplier and Customer Relationships:** On-time payments to suppliers build robust, trustworthy relationships, perhaps leading to improved credit terms and discounts. Good working capital management ensures that these relationships are maintained, giving you a competitive advantage and encouraging long-term business relationships.

**Better Investment Opportunities:** Firms that manage their working capital effectively have more financial flexibility to capitalize on investment opportunities that demand prompt action. Having sufficient operating capital enables businesses to invest in growth and expansion, positioning them for long-term success and competitive advantage.

Lower Risk and Improved Risk Management: Efficient working capital management decreases the risk of financial trouble by ensuring that the company can satisfy its short-term responsibilities without the need for emergency funding. This consistency improves the firm's capacity to navigate adverse economic circumstances while maintaining investor trust.

**Improved Financial Health and Stability:** Efficient working capital management improves the firm's financial health and stability. A company with a strong working cash position is perceived positively by investors, lenders, and credit rating agencies, which can result in better financing conditions and cheaper capital expenses.

## CONCLUSION

Working capital management is a vital component of an organization's overall financial strategy. Firms can ensure liquidity, maximize profitability, and improve operational efficiency by efficiently managing their current assets and obligations. Working capital management has a complex impact on business performance, including liquidity, profitability, operational efficiency, and overall financial health. Firms can improve their performance, reduce risks, and capitalize on growth possibilities by successfully managing current assets and liabilities. This strategic approach to working capital management is critical for long-term growth and preserving a competitive advantage in the market.

## ACKNOWLEDGEMENT

**Priyanga V,** Ph.D Scholar, Department of Commerce, thankful to the funding RUSA 2.0 (4.4.8 TBRP) which gave an immense financial support to pursue the research work. Gracefully acknowledge the Alagappa University for providing RUSA 2.0 Ph.D fellowship which helps financially in publication.

## REFERENCE

Dr. S.P. Gupta (2022). Financial Management. Sahitya Bhawan Publications.

Murthy A. (2013). Financial Management. Margham publications.

Ramesh Birajdar (2023). Working capital management - theory and practice, International Journal of Accounting and Financial Management Research and Development (IJAFMRD) 1(1), 1-7.

Dharma Raj Upreti Dr. Shweta Kulshrestha (2022). A Theoretical Review on Factors of Working Capital Management, Nepal Journal of Multidisciplinary Research (NJMR), 5(3), 47-60.

Kiprotich etal (2017). Determinants of Working Capital Management Periods on Profitability of Small and Medium Enterprises in Trans Nzoia County, International Journal of Recent Research in Commerce Economics and Management (IJRRCEM), 4(4), 290-313.

Mao Jingmeng (2013). A Study on Working Capital Management System based on Performance, International Journal of Innovation, Management and Technology, 4(1), 100-103.

